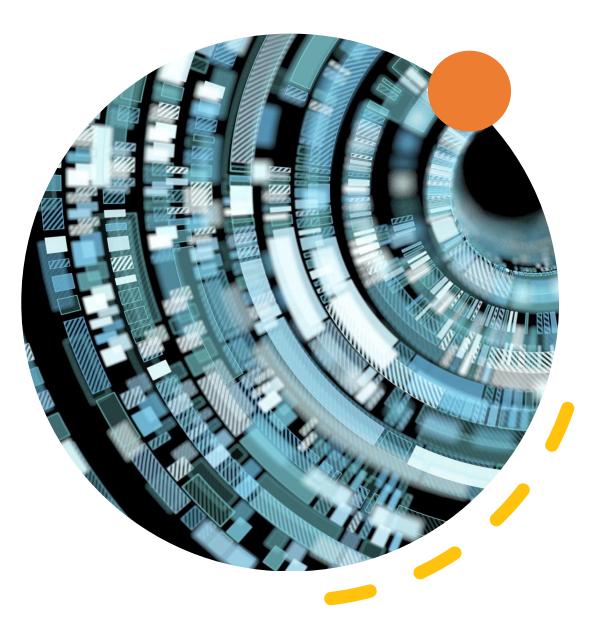
# Deep Listening

The Key to Creating Connection

# Barriers to Listening

- Our conditioned thinking brains
- Digital distractions
- The noise of the world



# Unlock power and potential

Listening deeply has the power to:

 $\checkmark$  Inspire collaboration

✓ Inform understanding

 $\checkmark$  Unleash creative ideas

✓ Cultivate personal connection (aka relationships!)

# 4 Key Strategies

Create space for listening.

Create structure for listening.

Create a culture that values listening.

Create a discipline within yourself for listening.

Create Physical Space Clear your PHYSICAL space:

 $\rightarrow$  Silence your phone and put it away

→ Get out from behind your desk/laptop/monitor

 $\rightarrow$  Sit up straight and take one deep conscious breath

#### Create Mental Space

Clear your MENTAL space:

 $\rightarrow$  Set aside distracting thoughts

 $\rightarrow$  Acknowledge and set aside:



Judgement Pre-conceived ideas Response

#### Create Structure

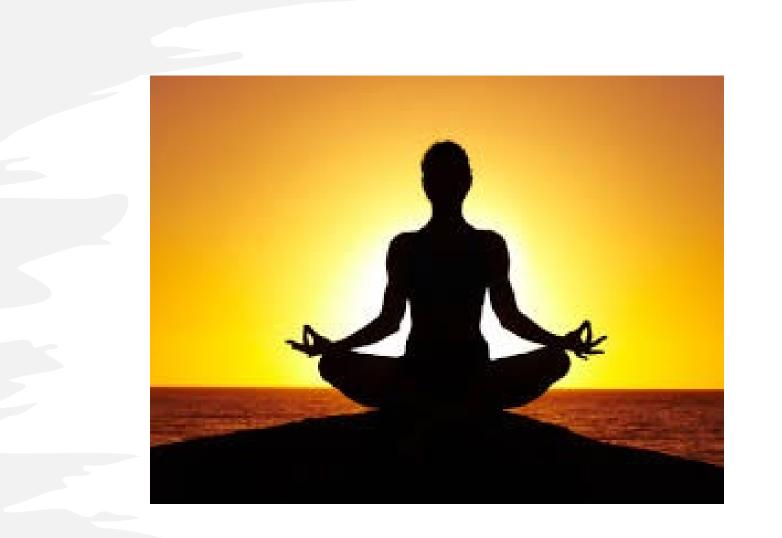
- Establish "Listening Sessions"
- Openly address barriers
- Presencing Practice
- Embrace the Pause
- Repeat it back

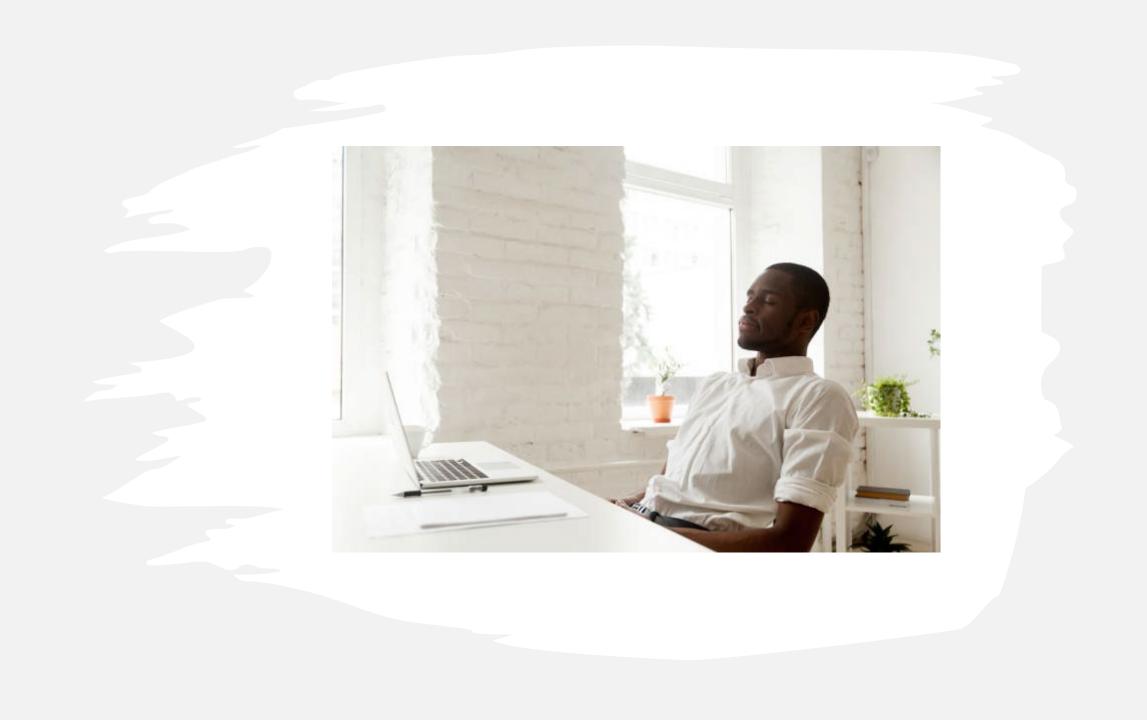
# Embed in the Culture

- Codify it
- Practice loving accountability
- Leaders model the way
- Evaluate your progress

# Personal discipline

- Cultivate a quiet mind
- Question what you think you know
- Be curious





Let's practice!



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