



MAKING HEALTHCARE EFFICIENT WITH AUTOMATION

CONFIDENTIAL

Empowering Healthcare Companies

Smart Data Solutions is a **strategic partner** in healthcare process automation and interoperability that utilizes **data and intelligent automation** to digitally transform operations and deliver outcomes for our clients which reduce costs, **streamline workflows**, and improve overall customer experience.

500+

Clients

2+
Billion

Transactions Processed
Annually

500+
Million

Automated Documents

170+

Machine Learning
Models in Use

20+

Years of
Experience

85

Net Promoter Score

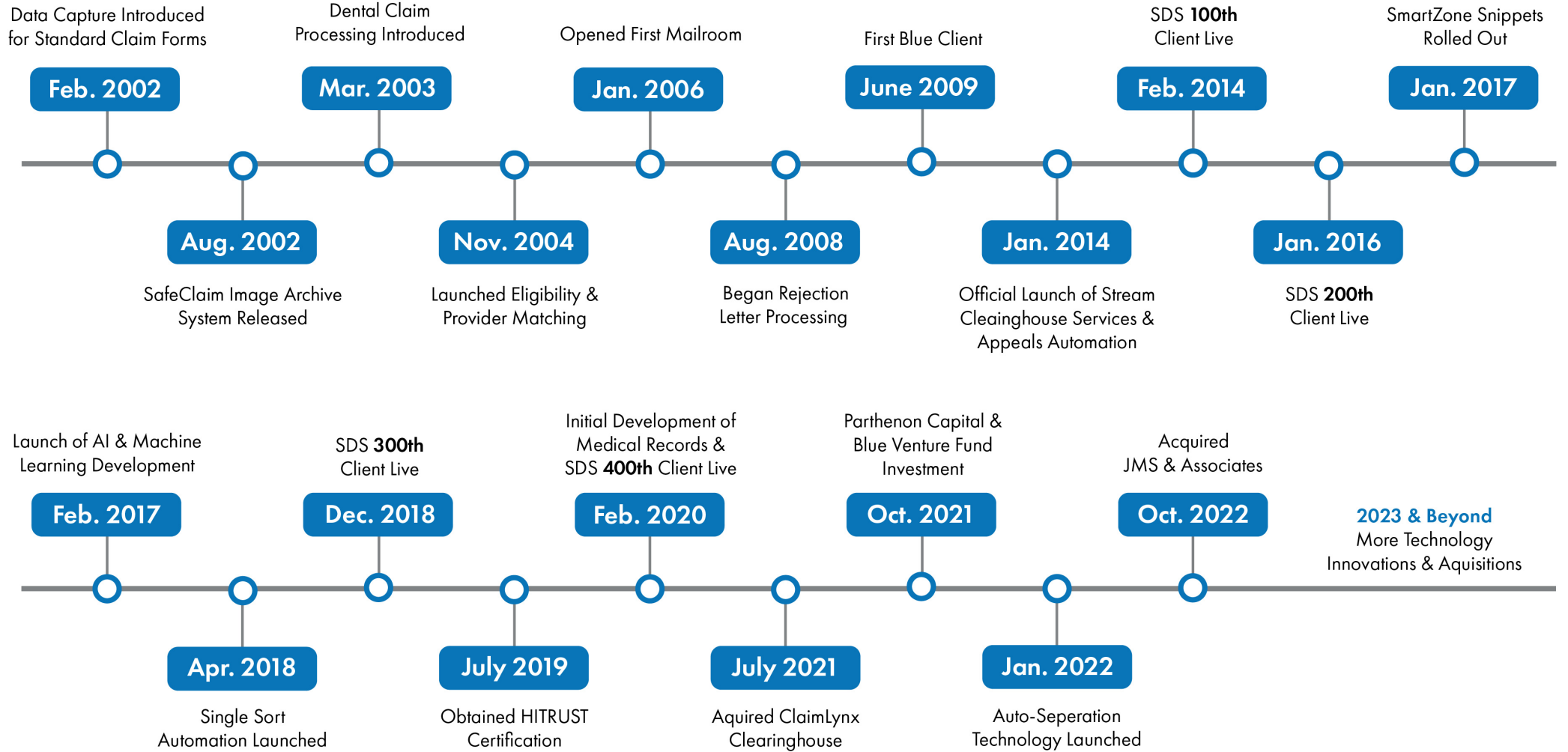
HITRUST
Compliant

Environment

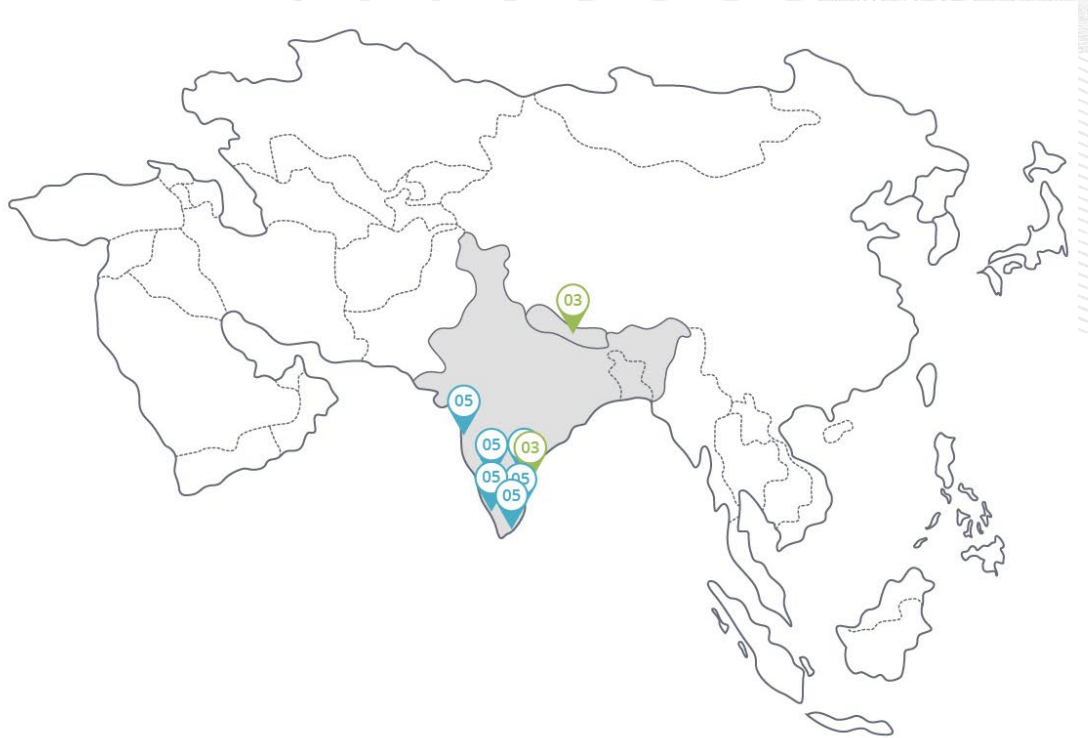
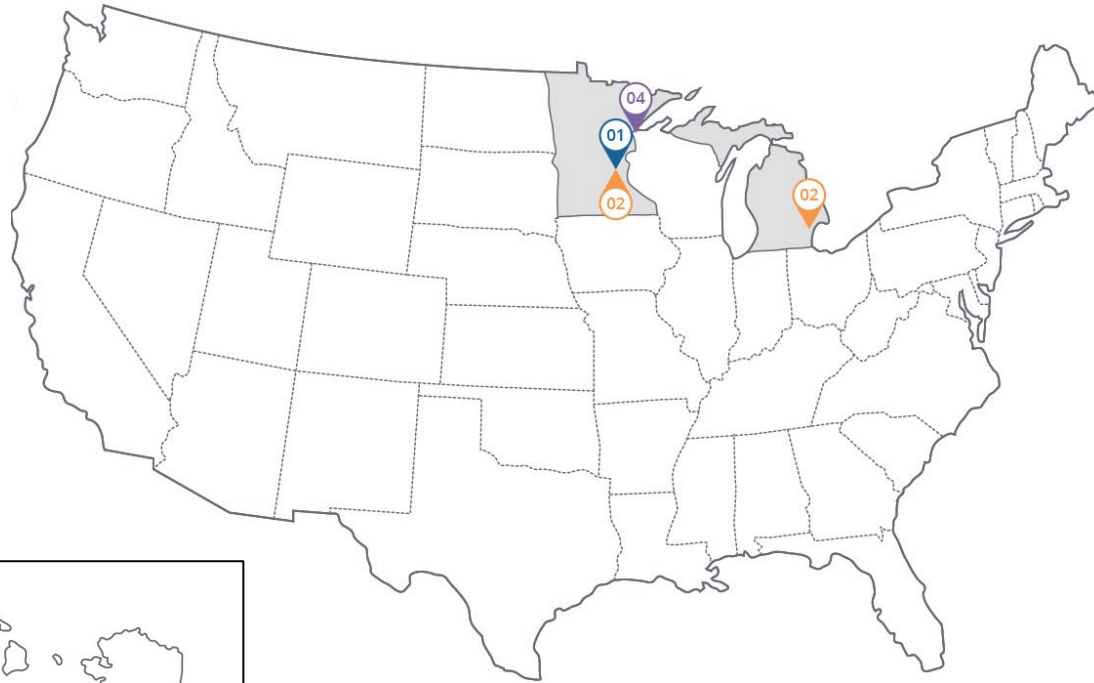
99.95%

Data Handling Accuracy

Our Journey of Technology & Innovation



Global Locations



01

HEADQUARTERS

960 Blue Gentian Road
Eagan, MN 55044

02

BUSINESS CENTERS

Eagan, MN – 2X
Farmington Hills, MI

03

DEVELOPMENT

Kathmandu, Nepal
Chennai, India

04

DATA ENTRY

Superior, WI

05

DATA ENTRY

India (7 Locations):
Chennai, Vellore, Mumbai
Tiruchirappalli,
Thiruvananthapuram,
Tirunelveli, Puducherry

Partnering with Leading Healthcare Organizations

HEALTH PLANS

TPAS

HEALTHCARE PARTNERS

HITRUST CSF Certified®

Highly Secure Data Environment

Industry leading security certifications including HITRUST, SOC 2 & SSAE 18.

Smart Data Solutions provides highly secure, end-to-end data encryption to protect sensitive data throughout the entire process.

All PHI remains on domestic servers within HITRUST-certified environment.

- Data encrypted at rest and in transit
- Multi-factor authentication
- Highly secured facilities
- Continuous internal and external audit and testing



Our Capabilities



Mailroom & Data Capture

- Sort, Scan, Checks
- Whitemail
- Flexible Reject Management



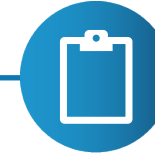
Clearinghouse

- Real time transactions
- Provider portal
- Provider outreach
- HL7 FHIR solutions



Provider Data Management

- Contract Management
- Provider File Matching
- Data Maintenance



Enrollment

- Rules Engine with User Interface for Exception Review (BEM Editor)
- Fill/Change File Conversions
- PCP Geo-Matching



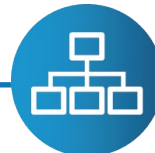
Claims and Appeals

- Claims Editing
- Claim Adjudication Auditing
- Identification of appeals and intelligent routing to prioritized work queues



Plan Management

- Plan Build, Audit, & Test – can be built in any system needed
- Plan Examining



Workflow Management

- Proprietary **QuickClaim** user interface and dashboard
- Models proven to reduce manual intervention



Interoperability

- Support common data formats
- Key established connections with strategic partners
- Real-time processing



Intelligent Document Management

- Use of AI/ML to automate parsing
- Clickable keyword search and index

Future of Smart Data Solutions

Capabilities under development in 2023

- Prior Authorization
- Provider Contract Management
- Population Health Analytics

- Addition of Robotic Process Automation (RPA) capabilities
- Additional acquisitions to further enhance our offerings to the Healthcare space

