

THE WAY FORWARD

Starts with  VBA

MODERN, END-TO-END TECHNOLOGY TO ADMINISTER A WIDE VARIETY OF BENEFITS

No matter what your technology needs are, VBA has a solution for you. If you are tired of patching together multiple outdated systems and still not having access to the data you need to run your business, we can help. Highly configurable and scalable across multiple lines of business, VBA provides solutions for claims and benefit administration, user engagement, customer support, business insight and more.

Standalone or Integrated: It's Your Choice

All our products can be purchased as standalone solutions that seamlessly integrate with your existing systems. You can also attain the benefits of true real-time data integration by combining multiple VBA products into a single platform to support your needs.



Experience
the VBA difference

10⁺

At least 10 releases per year,
so you're always up to date

No Added Costs
for standard releases

Secure
cloud-based platform

Thousands of APIs
for ultimate flexibility

Backed
by a dedicated project team
and backroom IT services

**Envision a better
future with VBA.
Get started today.**

To learn more or schedule a demo, contact us at
vbasales@vbasoftware.com.

ULTIMATE FLEXIBILITY TO ADMINISTER YOUR BUSINESS



Key Features and Benefits

- Secure, cloud-based enterprise administration software
- Flexibility in configuration to support multiple lines of business
- All core business functions on a single platform (Enrollment, Claims, Customer Service, Care Management, Provider Network, Credentialing, Billing, Commissions and more)
- Easy-to-use and intuitive design with numerous shortcuts and navigation options
- More than 260 canned reports and read-only access to your SQL data

ACTIONABLE INSIGHTS TO ASSESS RISK AND MANAGE COSTS



Key Features and Benefits

- Robust analytics tool with extensive drill-down and filtering capabilities
- Tracking and trending of enrollment, utilization, risk scores, claims cost, reinsurance and more
- Analyze premiums and loss ratios for a specific product, group or book of business
- All necessary data fields can be accommodated within the tool
- Reduce manual errors by eliminating the need for external spreadsheets

TAKE USER ENGAGEMENT TO NEW HEIGHTS



Key Features and Benefits

- Personalized online experiences for members, providers, employers and brokers
- Allows users to self-service at any time, from anywhere
- Members can access ID cards, claims, EOBs, accumulators, care alerts and more
- Providers can view and submit claims and authorizations online
- Plan administrators can easily share policy documents and updates

SUPPORT THE CUSTOMER EXPERIENCE THROUGH AN OMNI-CHANNEL SOLUTION



Key Features and Benefits

- Provide access to eligibility, claims and benefits information through IVR or Chat
- Reduce call volumes for your customer service team
- Boost engagement by sending email or text campaigns to members



Leverage VBA's library of thousands of APIs to enhance your user experience and enable interoperability. Anything you can do with VBA Software, you can do with our APIs.