

Expertise Layer

- Accelerated reviews
- Medical record review where feasible
- Board-certified physicians
- Certified coders, licensed nurses

Technology Layer

- 300 million code combinations
- 90 service areas
- Tuned for waste and abuse
- Continuously refined

Action Layer

- Bill Correction
- Clinical Negotiation
- Flag for Immediate Audit
- Other Actions

Service Layer

- Status
- Explanations
- Education and appeals

MultiPlan Payment Integrity

Enhance your process to address waste and abuse before your clients pay for it.

MultiPlan’s Payment Integrity services enhance your bill review and PPO pricing processes by addressing the complex clinical billing issues that stem from wasteful or abusive billing practices. Our multi-layered approach combines comprehensive analytics, developed from examples found on real medical bills, with an expert review by a clinician or coder to identify — before payment — those errors and suspect patterns typically reserved for post-payment attention.

Why MultiPlan Payment Integrity Services are different:

Clinically focused

Physicians, who are best at distinguishing likely and improbable clinical situations, are involved in every step—not just rule development but also in daily reviews and provider education.

Tuned for waste/abuse

With our intimate knowledge of provider billing, much of it from non-contracted bills that are often the breeding ground for creative billing schemes, we can create and source rules that reflect the dynamic nature of the billing environment.

Go beyond automation

Editing software is most effective at addressing issues where a “yes/no” decision can be made with certainty. Our analytics and integrated reviews target more complex and nuanced issues.

Architected for pre-payment

Our services were built with pre-payment in mind, using technology and processes based on more than three decades of experience offering services that are used prior to payment.

Mindful of providers

We own and operate networks, so we understand the importance of provider relationships and have structured our programs for maximum effect with minimum abrasion.

In addition to our payment integrity services, MultiPlan offers network- and analytics-based services to help payors manage the cost of care. With one bill submission, you can access all our services. Call 1-866-750-7427 or email sales@multiplan.com for more information.