



# Working together for better results

**You can achieve better results for your business, your clients and their plan members with our dedicated TPA service model.**

It's designed to help you find solutions that support retention and fuel growth in your unique, competitive markets. With the full support of a dedicated account team, you can tap into expertise across sales and marketing, strategic insights and analytics, underwriting and proposals, and implementation.

**-7.6%**  
total trend for TPA clients

## Help clients reduce spend and improve care for members with high-cost conditions

**Members with specialty prescriptions** get the extra support they need to manage their conditions and medications. By engaging these members and their providers at critical moments of care, we can help improve adherence and **keep specialty costs in check.**

**Members with chronic conditions** can get the help they need, when and where they need it — face-to-face, at home or in the palm of their hand. With local care that's more accessible and convenient, we help **improve engagement and outcomes.**

**Over 80%** of specialty patients **opt in** to secure messaging with our clinicians

**77%** of U.S. population is within 5 miles of a CVS Pharmacy®

**84%** of new specialty patients are optimally adherent with this support

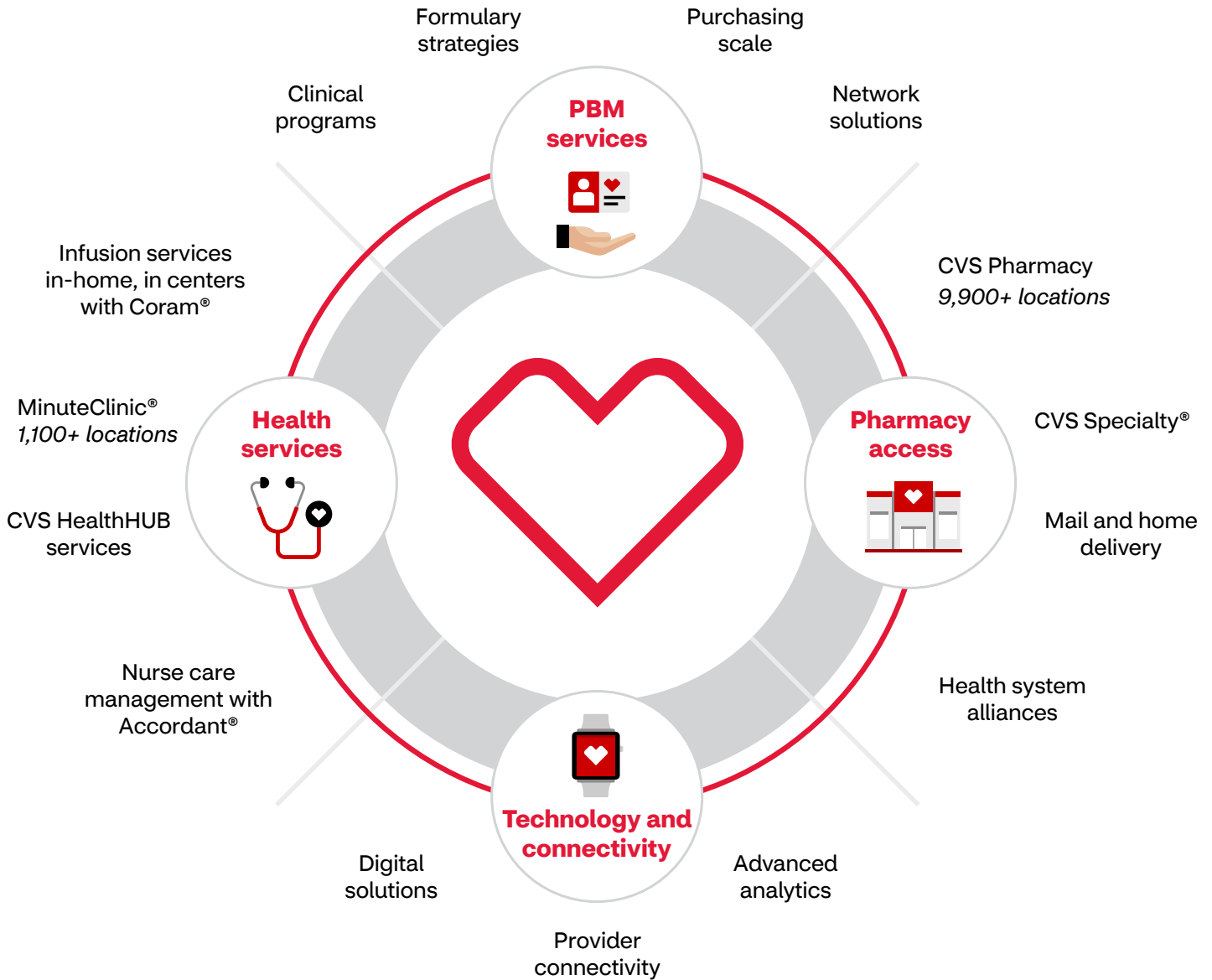


**Over 1,500** CVS HealthHUB® locations planned by end of 2021\*



## Solutions that deliver value beyond a traditional PBM

With our full suite of innovative and flexible solutions, you can provide greater value and drive differentiation in your unique markets — achieving better results for you, your clients and their members.



**What matters most to you?** Ask your CVS Health® representative how we can help you succeed or visit [payorsolutions.cvshealth.com](https://payorsolutions.cvshealth.com).

\*This projection is an estimate for informational purposes only and is subject to change. CVS Caremark does not guarantee the estimated projections shown. The source for data is CVS Health Enterprise Analytics unless otherwise noted. All data sharing complies with applicable law, our information firewall and any applicable contractual limitations. Adherence results are based on CVS Caremark data. Actual results may vary depending on benefit plan design, member demographics, programs implemented by the plan and other factors. Client-specific modeling available upon request.