

Smart Transaction Technology to Keep Money and Messages Moving

Offer enhanced services and better communicate with your customers using REPAY's cloud-based payment transaction and messaging platform. Integrated to your servicing platform, our solutions can be configured to your business rules and provide your agents with the tools that support a simplified customer experience.



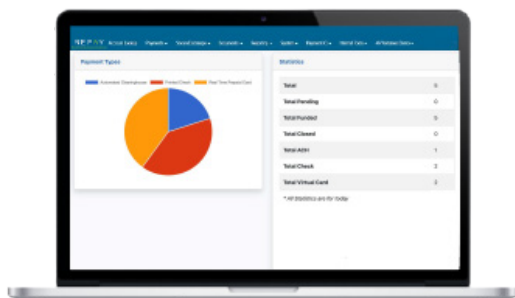
Reduce time and money spent by your support teams



Improve the customer experience with convenient payment options



Ensure industry compliance, no matter your vertical



A Streamlined End-to-End Experience

Our platform gives you and your agents total visibility and tracking of every payment, both inbound and outbound, from initiation to settlement. Access realtime insights to customer information and the tools to reconcile payments, manage exceptions, and customize messaging solutions to increase customer engagement – all from one place.

INBOUND PAYMENTS

When payments are easier to make, they are more likely to be on time. That's why we support anywhere, anytime customer payments backed by our 24/7/365 U.S.-based customer service.

- Multiple payment methods, including ACH, credit/debit card, and check transactions
- Convenience of web, mobile, IVR, text, lockbox, and agent-assisted acceptance
- Simplify reconciliation using comprehensive and integrated reporting

OUTBOUND PAYMENTS

Automate accounts payable to reduce time and money spent on submitting vendor payments while preventing costly errors. Payments are automatically updated within your servicing platform.

- Cost-effective ACH and realtime virtual card payment options, and check support
- Earn money back from virtual card payments to offset or exceed expenses
- Access consolidated reporting to ensure on-time and accurate payments

MESSAGE MANAGEMENT

When it comes to payments, communication is key. Utilize our in-house design experts to create professional communications that can be sent the way you want to drive additional adoption and interaction.

- Convenient delivery channels, including print, mail, email, text, mobile, and web portals
- Any document type, including letters, checks, disclosures, and enhanced statements featuring QR codes
- Trigger automatic messaging based on loan status

Learn More, Contact Us:
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