



## MultiPlan Claim Correction

Balancing automated technology with manual reviews by clinicians and medical coding experts, MultiPlan Claim Correction identifies claim lines with coding issues so that payers can deny improper charges prior to payment. Seamlessly integrated with our network claim repricing, MultiPlan Claim Correction delivers pre-payment medical cost reduction on a client's in- and out-of-network claims with minimal pushback.



Take payment accuracy beyond simple claim editing and avoid paying improper charges.

**How It Works.** Professional and outpatient facility claims are taken through our payment integrity analytics, which comprise rules for over 300 million code combinations across 90 service areas. Issues flagged with very high confidence are immediately returned to the client. All others are reviewed by a clinician and/or coder to confirm the issue is appropriate for pre-payment correction, and returned within 24-48 hours.

**Issues Addressed.** Claim Correction focuses on improper billing that can be removed from claim payment with minimal pushback from providers. This includes high-confidence issues such as National Correct Coding Initiative published edits that were not captured by the client's editing software, but we go beyond simple editing. With our integrated clinician/coder reviews, we can address more complex findings like improper use of modifiers and overrides, overlapping procedures and procedures dependent on diagnoses.

**Provider Mindful.** Claim Correction, like all of MultiPlan's payment integrity services, is founded on our 40-year history of contracting with medical providers. We deliver medical cost reduction of 1% to 3% over what claim editing generates, with appeal rates typically less than 2% of corrected charges. Providers can view explanations of findings on our online portal, and/or contact MultiPlan to discuss the findings with our clinical/coding team directly.

In addition to our payment integrity services, MultiPlan offers network- and analytics-based services to help payers manage the cost of care. With one claim submission, you can access all our services. Call 1-866-750-7427 or email sales@multiplan.com for more information.

\*Estimates based on commercial claims