

MultiPlan Payment Integrity

MultiPlan's Payment Integrity services leverage technology and the human touch to find and resolve clinical billing issues that traditional approaches can't. Tuned for waste and abuse, our multi-layered approach combines comprehensive analytics developed from examples found on real medical bills with an expert review by a clinician or coder to identify — before payment — the complex errors and suspect patterns typically reserved for post-payment attention.



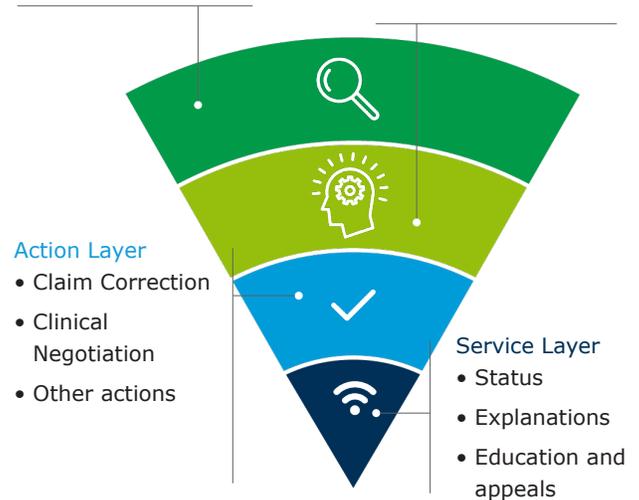
Over 250 commercial payers and 2 of the largest Medicare Advantage plans use MultiPlan to address billing waste/abuse before payment.

Technology Layer

- 300 million code combinations
- 90 service areas
- Tuned for waste and abuse
- Continuously refined

Expertise Layer

- Accelerated reviews
- Medical record review
- Board certified physicians
- Certified coders, licensed nurses



Action Layer

- Claim Correction
- Clinical Negotiation
- Other actions

Service Layer

- Status
- Explanations
- Education and appeals

Why MultiPlan Payment Integrity Services are different:

Clinically focused.

Physicians, who are best at distinguishing likely and improbable clinical situations, are involved in every step—not just rule development but also in daily reviews and provider education.

Tuned for waste/abuse.

With our intimate knowledge of provider billing, much of it from non-contracted claims that are often the breeding ground for creative billing schemes, we can create and source rules that reflect the dynamic nature of the billing environment.

Go beyond automation.

Editing software is limited by its architecture to address only issues where a "yes/no" decision can be made with certainty. Our analytics and integrated reviews address more complex and nuanced issues.

Architected for pre-payment.

Our services were built with pre-payment in mind, using technology and processes based on more than three decades of experience offering services that are used prior to payment.

Mindful of providers.

We own and operate networks, so we understand the importance of provider relationships and have structured our programs for maximum effect with minimum abrasion.

In addition to our payment integrity services, MultiPlan offers network- and analytics-based services to help payers manage the cost of care. With one claim submission, you can access all our services. Call 1-866-750-7427 or email sales@multiplan.com for more information.