

PAYMENT INTEGRITY

The highest level of pre-payment savings on every claim, from the industry's most dedicated and experienced team.

Zelis® offers the tools, technologies and expertise you need to ensure that you pay the appropriate cost on every claim, every time. This integrated platform enables multiple layers of pre-payment that identify and correct erroneous claims, saving you money and reducing your liability. Our proven approach combines technology and analytics with a team of professionals, who bring an unparalleled depth of insight and experience to the cost management process.

The Zelis Approach

Our comprehensive payment integrity solution encompasses:

- **Claims Editing** – Our unique approach to editing takes robust technology and analytics to effectively review claims. We believe that the most effective way to drive results is to identify the error in billing prior to payment. We utilize leading edge technology and clinical expertise to drive outcomes that deliver results. Our platform gives us the ability to customize edits to align with medical and payment policies while ensuring compliance while ensure compliance with CMS and other nationally recognized sources.
 - **Hospital Bill Review** – Our approach utilizes leading-edge technology and a team of clinicians to audit inpatient and outpatient medical claims to uncover coding errors and inappropriate charges. Our breakthrough approach is pre-payment, utilizing both itemized bill reviews and clinical chart reviews on claims prior to payment.
- This includes a full scope clinical and financial analysis which focus on our core elements of billing compliance, cost analysis and chart review while ensuring claims adhere to plan policy requirements and billing standards.
- **Out-of-Network Services** – By using ClaimPass, we leverage a multilayered approach to out-of-network claims by using our data, integrity offerings, benchmarks and scalable technology to determine the “net cost of the claim.” This allows us to evaluate the claim from a “cost-up” perspective. Our approach combines coding & clinical intelligence with cost analytics to deliver optimal savings on every claim to ensure the most appropriate reimbursement for care.



The Zelis Difference

Our pre-payment integrated solutions ensure that you are obtaining the highest level of savings on each claim through our robust technology and precise processes, enhanced with human expertise. Customization, information transparency and expertise coupled with analytics enables us to provide insights to help you make better informed business decisions. With Zelis, you can navigate the future of healthcare with confidence, adapting effortlessly to the never-ending changes in billing rules and regulations, guided by our experts and supported by our flexible suite of Payment Integrity solutions.

The Zelis Advantage at a Glance

- Maximized savings on each claim via a single point of access
- Empowered by intelligent technology & analytics
- Consultative and comprehensive approach
- Customizable options to adhere to your business goals
- Client-centric approach designed to deliver service excellence

The Zelis® Experience

“Zelis is providing the tools and strategies necessary for our industry to move forward in a powerful and proactive manner. They brought tremendous value to our company and our clients, enabling us to become more productive, efficient, knowledgeable and successful.” — Payer, Client since 2005